

Exclaimer Auto Responder

Release Notes

Version Number

The current version number for this product is: 2.1.2

System Requirements

Hardware	Minimum Requirements	Recommended Requirements
CPU	x64 architecture-based computer. Intel Itanium family IA64 processor are not supported.	x64 architecture-based computer. Intel Itanium family IA64 processor are not supported.
Memory	2GB	4GB
Disk Space	350 MB	500MB
Screen Resolution	1024 x 768 pixels	1152 x 864 or higher
Software	Minimum Requirements	
Operating Systems	Windows Server 2008 x64 (including all service pack levels) Windows Server 2008 R2 x64 (including all service pack levels) Windows Server 2012 Windows Server 2012 R2 Windows Server 2016 Windows Small Business Server 2008 Windows Small Business Server 2011	
Exchange Server	Microsoft Exchange Server 2010 RTM and above Microsoft Exchange Server 2013 RTM and above Microsoft Exchange Server 2016 RTM and above Microsoft Exchange Server 2019 RTM and above	
Exchange Server Roles	Microsoft Exchange Hub Transport Server (2010) Microsoft Exchange Mailbox Server (2013 and above)	
Microsoft .Net Framework	Microsoft .Net Framework 4.0 or 3.5.1	

Downloading

Please refer to the following link on the Exclaimer website:

<https://www.exclaimer.co.uk/auto-responder/download>.

Installing

Download the 'Auto Responder 2.1.2' installation file 'setup.exe' and run on the Microsoft Exchange Hub Transport Server for Exchange 2010 or Mailbox Server for Exchange 2013 and above. An MSI is available from support by contacting support@exclaimer.com.

Uninstalling

Uninstall can be achieved via the 'setup.exe' or MSI for the currently installed version of

'Auto Responder' or via 'Programs and Features' in Windows Server in your operating system.

The configuration files are located in the following folder: **\\ProgramData\\Exclaimer Ltd\\Auto Responder** and will not be removed as part of the uninstall process. The uninstall process will not lose any of your configuration or settings. However as a backup precaution you may wish to export your configuration.

Export Steps

1. Open the Exclaimer Console.
2. Select the 'Exclaimer' node.
3. Open the 'Action' menu.
4. Select 'Export Configuration...'
5. Select a location and filename for the export.
6. Press Save.

This will export all your settings including all your templates and licensing data.

Upgrading

Upgrading can be achieved via the 'setup.exe' which will perform an in-place upgrade.

Fixed Issues

- Problem: The manually configured sender's Display Name of the original message sender not showing in the received mail.
Resolution: The custom display name is now visible for external recipients.
Please note that display name on internal messages will remain dependant on the Outlook preferences and the customised selection of the Display Name in Auto Responders will be overwritten by the Outlook name resolution.

Changes and Enhancements

- Maintenance release updating license information.
- Added additional text to error message when Temp folder is full.
- Support for Exchange 2016.